

Frequently asked questions about Event Tickets

Every successful event is preceded by a successful journey. With the Event Ticket from Deutsche Bahn, participants travel to your event conveniently and comfortably at a fixed price throughout Germany.

What are the events the ticket is designed to cover?

The Event Ticket is a train ticket for a specific event offered at a fixed price. It is for trips relating to business activities, such as visits to trade fairs, conferences, company events and business seminars.

Does the Event Ticket require a minimum number of travellers?

The Event Ticket is suitable if it will be used by at least 1,000 people travelling to a MICE event, or used for at least 200 journeys where a company event is being attended.

In the case of events held throughout the year (e.g. seminars), the minimum sales requirement is 400 tickets per year or at least 2,000 travellers per year.

What are company and MICE events?

The abbreviation MICE means Meetings, Incentives, Conferencing and Exhibitions. A large group of people receive notification of such events, and the organisers behind them also advertise them. Someone wishing to take part in them chooses their mode of transport, and they normally also pay for the ticket.

In the case of company events, the organiser pays the travel costs, so it selects the mode of transport. Company events are generally open only to a restricted group of people (e.g. a firm's employees).

What is the procedure between the offer's submission and the sale of the Event Ticket?

The organiser receives an offer and confirms acceptance by e-mail before the indicated deadline. The offer is then saved in Deutsche Bahn's sales system and can be booked by visitors six months before the event at the earliest.

What are the cancellation terms for DB Sparpreis and DB event ticket saver fares in connection with the Event Ticket?

- Sparpreis:
When a ticket is booked the refund conditions apply in accordance with DB's terms and conditions of carriage for saver fare tickets (read more [here](#)). In other words, travellers can exchange or cancel a ticket up to one day before its first day of validity for a fee of EUR 19 per ticket.

Exchanges and refunds are not available on or after the first day of validity.

- Event Ticket:
Travellers can cancel a ticket online by going to www.bahn.de/auftragssuche and entering the order code printed on the ticket. The hotline is available to answer any questions on 01806 99 66 44.

Does the Event Ticket cover trips outside of Germany?

The Event Ticket is only valid in Germany. Please buy a ticket from our range of international offers for sections of your journey in another country (read more [here](#)).

Does the Event Ticket also cover local transport?

The ticket price does not include the use of bus or light rail (e.g. U-Bahn and tram) services within local transport networks.

How long is the Event Ticket valid?

The Event Ticket is valid within the period during which the event is held, or for a maximum of 14 days.

Can I use the Event Ticket on every route?

The Event Ticket is valid on all long-distance trains operated by DB AG (ICE, EC/IC) and also on regional and local transport at either end of your train journey. It is also valid on services operated by other rail operators, where the route is served by various rail companies. It is not valid on ferry connections and cannot be used for travel on Thalys services.

Can children up to the age of 14 travel for free with the holder of an Event Ticket?

Children under the age of six always travel for free, and their names do not have to be indicated on a ticket. Children aged six and over cannot travel for free on the Event Ticket as it is an offer for business travellers.

Is travel with Deutsche Bahn and the Event Ticket environmentally friendly?

With Deutsche Bahn's Event Ticket, passengers travel on long-distance trains powered by 100% renewable energy and therefore bring about a sustainable reduction in CO² emissions from travel to an event (read more [here](#)).